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Charlotte Law Firm Partners with Acrowire to Develop A Custom Case Management System to Automate Manual Processes and Improve Productivity

Charlotte, North Carolina (Thursday, April 4, 2013) – Acrowire, a strategic business and technology consulting company, announces today the partnership with the Law Office of Chris Karrenstein, P.C. to develop a custom case management system to automate their manual processes, handle heavy documentation and boost employee productivity.

"When Chris Karrenstein called upon our team to review her offices' case management system, we were not surprised to find manual processes in place," says Acrowire President Ted Theodoropoulos. "There were multiple data entry points, manual filing as well as copy and pasting information to create document reports."

"The law industry is consumed with paper and labor intense management processes. However, these processes are outdated, costing firms time and money," he adds. "In order to get ahead of the competition, those processes must be eliminated."

After evaluating the firm's business and technical objectives, Acrowire proposed a custom case management solution built in SharePoint. The solution will be built specifically to the firm's needs, including regulatory and organizational requirements as well as a centralized email and documentation system.

"To be most productive, the firm must also have an external portal," says Theodoropoulos. "With this new platform, clients will no longer have to call into the office to obtain information. They can simply login to their private portal to gather any materials they need."

The new case management system is set to go live at the end of this month, delivering time and cost savings, while drastically improving productivity to the Law Office of Chris Karrenstein, P.C. For additional information, call Acrowire at (800) 489-ACRO or email info@acrowire.com.

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About Acrowire, LLC

Acrowire fundamentally transforms the way businesses leverage technology to increase productivity, enhance efficiencies, and deliver cost savings. Specializing in law firms, their process-driven solutions create business impact by aligning people and technology to more efficiently achieve business vision and objectives. Through cloud-based services, virtualization, collaboration, custom application development and Six Sigma™-based process improvement, Acrowire helps companies, specifically in the legal industry, accelerate in growth and profitability. For additional information, please call (800) 489-ACRO or email info@acrowire.com.